

John Ridener  
4301 West St  
Oakland CA 94608

Jun 18th 2019

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I choose a competitive internet service provider because I want to support local businesses that provide superior customer service. I work from home 60% of the time and rely on dependable internet service and a support team that can respond quickly for troubleshooting and resolving issues with service.

In the past, I had a different service provider, one of the largest in the country. I was very dissatisfied with frequent outages and lack of customer service response not to mention the high cost of service. I haven't experienced any of these issues with my current competitive service provider. Please say no to the price increases that will increase the cost of internet and telephone services.

Thank you,

John Ridener